

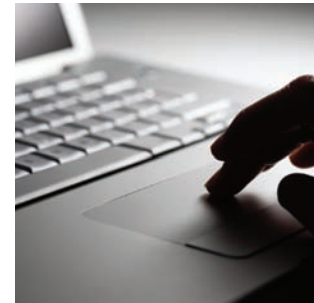


## connected application lifecycle management

Customers love your applications because they provide seamless access to important information. You work hard to ensure that the flow of data is completely integrated and intuitive. Are your development tools, project management processes, and communication channels giving you the same experience? Do you feel that you are properly connected with all of the individuals that impact the success of your projects? With Connected Application Lifecycle Management (CALM), you can achieve automation, traceability, and visibility in your development projects in order to increase productivity, improve quality and reduce risk. CALM focuses on connecting not only the tools and technologies, but also the people that impact your software projects.

### what is CALM

CALM is a specific perspective on Application Lifecycle Management (ALM) that has been developed and refined over many years of real project experience. In short, CALM encompasses the business processes for developing software, and how people properly connect to execute them. Much attention is paid to the identification, optimization, and automation of business processes within finance, marketing, sales, and other business functions. CALM seeks to apply the same levels of discipline to your software development function, with a focus on personal interaction. The end result is better IT alignment with business imperatives, increased ROI on IT investments, and better planning and decision making by IT leaders.



AgileThought professionals have developed the CALM consulting services based on many years of practical, real world software development experience, coupled with deep knowledge of the most advanced tools and technologies. CALM was developed from real project experience, incorporating best practices learned in the trenches of software projects for a diverse set of clients across multiple industries and business functions. Having spent many years within large, multinational IT organizations, AgileThought professionals know first-hand the challenges and benefits of connecting all stakeholders and processes into a cohesive, unified business function for software delivery.

### key aspects of CALM

- Extreme focus on the personal interactions that make up a software development function. Our experience tells us that a “connected” organization produces better software.
- Pragmatic, road-tested strategies for achieving software development process improvement – we use these tools and processes on our own projects every day.
- Incremental, iterative approaches – start small, win, repeat!
- Strict attention to improvement opportunities with the highest business impact – we will not try to boil the ocean.
- Recognition that all organizations are different, and that approaches must be tailored.
- Complete leverage and exploitation of leading edge platforms and tools, such as Visual Studio Team System 2008®. Maximize your return on investment!



## CALM consulting services

- **ALM Assessment** – CALM consultants will assess the current capabilities and challenges within your software development function over the course of a 3 day engagement. This process involves facilitated interviews with various stakeholders throughout your organization in order to uncover the real impact and root causes of issues. The results of the assessment drive the creation of a roadmap for improvement, with particular focus on the highest impact items.
- **Project Triage** – Often, the most significant pain points in a software development function revolve around a single project. In these cases, CALM consultants will execute a smaller scale assessment focused on an individual project or initiative and provide recommendations for remediation.
- **Roadmap Implementation** – Upon completion of an ALM Assessment or Project Triage, CALM consultants will assist in the activities necessary to implement the recommended changes and achieve positive results. All CALM consultants are skilled practitioners of proven software development practices, and have demonstrated proficiency in Visual Studio Team System 2008®. Roadmap implementation engagements vary based on the specific outcome of the assessment, organizational priorities, and budget constraints.
- **Quick Starts** – Our experts can get you off and running with the tools and platforms that support CALM: Microsoft Visual Studio® and Team Foundation Server®. Quick Starts consist of onsite assistance with installation, configuration, and deployment of these applications.
- **Team System in a Day** – To enable your organization to fully exploit capabilities of Visual Studio Team System 2008®, our consultants will perform a live walkthrough of the most relevant and compelling Team System features. Attendees are afforded the opportunity to interact directly with CALM experts who work with Team System on a daily basis on real software projects.
- **Custom Solutions** – Practical experience tells us that there are many different types of organizations with many different types of challenges, and that there is no “one size fits all” approach. Any aspect of CALM consulting services can be tailored to your specific needs.



Call us today to get started on the path to optimal software delivery!

For more information, please contact us at:

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